

ORIGINAL

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ARIZONA CORPORATION COMMISSION

November 29, 2010

To: Docket Control

RE: Goodman Water Company - Customer Comments
Docket No. W-02500A-10-0382

Please docket the attached 4 customer comments OPPOSING the above filed rate case.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division – Consumer Services

Arizona Corporation Commission
DOCKETED
NOV 29 2010



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ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Arizona Corporation Commission Public Comment Form

1200 W Washington St - Phx, AZ 85007
(602) 542-4251

Step 1

This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use this link for complaints, inquiries or general inquiries. <http://www.azcc.gov/Divisions/Utilities/forms/ComplaintForm.pdf>

Step 2

YOUR NAME <i>Robert + Jenny Velasquez</i>	DATE <i>10-27-10</i>
ADDRESS <i>39355 S. Old ARENA</i>	PHONE (HOME) <i>775-623-9086</i>
CITY, STATE, ZIP <i>Tucson, AZ 85739</i>	CELL PHONE <i>775-304-0095</i>
DOCKET YOU WISH TO COMMENT ON: Goodman Water Rate Increase	DOCKET NUMBER W-02500A-10-0382
CASE OR UTILITY NAME Goodman Water Company	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS <i>rjbvrl@winmemucca.net</i>	

Step 3

ENTER YOUR COMMENTS HERE:

We recently purchased a home in Catalina. When I called to have my water turned on and she told me that my minimum water bill would be about \$45.00. I looked into everything before purchasing this home, but who would have thought that Eagle Crest has the HIGHEST water rates in AZ. I would have thought twice if I knew this to begin with. It is robbery/ridiculous when the

I couldn't believe it!

Step 4

This form may be completed, printed and mailed to:

Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St
Phoenix, AZ 85007

guy 1 mile away pays \$25.00 minimum

THE HIGHEST IN Arizona ???

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Step 2

YOUR NAME Pat Wilkins	DATE 10/29/10
ADDRESS 60963 E Cattle Court	PHONE (HOME) 520-818-6461
CITY, STATE, ZIP Tucson, AZ 85739	CELL PHONE
DOCKET YOU WISH TO COMMENT ON: Goodman Water Rate Increase	DOCKET NUMBER W-02500A-10-0382
CASE OR UTILITY NAME Goodman Water Company	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS	

Step 3

ENTER YOUR COMMENTS HERE:

Goodman is telling us that they had to put in 2 tanks because of topography. Take a look at Saddlebrook & their topography is the same. ALSO: They said they were told to make their system support 1800 homes when only 950 were projected. Goodman is sticking us for the commercial property on Oracle. NOT Fair!!

Step 4

This form may be completed, printed and mailed to:

Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St
Phoenix, AZ 85007

Criminal on
their Part.

Arizona Corporation Commission

Public Comment Form

1200 W Washington St - Phx, AZ 85007
(602) 542-4251

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YOUR NAME Joanne Lynn Spencer	DATE 10/26/10
ADDRESS 39340 S. Mountain Shadow Dr	PHONE (HOME) (520) 818-6510
CITY, STATE, ZIP Tucson AZ 85739	CELL PHONE (520) 603-2345
DOCKET YOU WISH TO COMMENT ON: Goodman Water Rate Increase	DOCKET NUMBER W-02500A-10-0382
CASE OR UTILITY NAME Goodman Water Company	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS jo.spencer@me.com	

ENTER YOUR COMMENTS HERE:

The AZ Corporation Commission approved a significant rate increase for Goodman Water three years ago. If this is also approved, where can we, as homeowners, expect this to end? What is the theory behind allowing Eagle Crest homeowners to absorb the cost for a utility company's inability to manage its finances and lack of foresight when creating infrastructure? What is our chance of having monthly bills in excess of \$300⁺⁺ before Goodman Water realizes the profit margin to which it is entitled under the Corporation's rules? IF the AZ Corporation Commission guarantees Goodman Water a minimum return annually on its investment, then perhaps the state of Arizona should bail them out instead of homeowners who have no choice in where they purchase their water from each month.....

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Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St
Phoenix, AZ 85007

Arizona Corporation Commission Consumer Inquiry and/or Complaint Form

1200 W Washington St - Phx, AZ 85007
(602) 542-4251

Step 1

Before submitting a complaint to the ACC, please visit this website: <http://www.azcc.gov/divisions/utilities/forms/who.asp> to determine if the Commission regulates the service. If the company is regulated, please contact the company first. If you have already contacted your utility company and are not satisfied with its response, please fill out this form, print and mail to the address below.

Step 2

YOUR NAME	DATE
William R, Debelak	October 25, 2010
ADDRESS	PHONE (HOME)
39340 So. Mountain Shadow Drive	520-818-6510
CITY, STATE, ZIP	CELL PHONE
Tucson, AZ. 85739-2338	520-603-2345
NAME THAT APPEARS ON THE BILL	ALTERNATE PHONE (DAYTIME)
Joanne Spencer	N/A
NAME OF THE UTILITY COMPANY	ACCOUNT NUMBER
Goodman Water Company	
E-MAIL ADDRESS	CHECK HERE TO CONFIRM THAT YOU HAVE ALREADY CONTACTED THE UTILITY (SEE STEP 1) <input type="checkbox"/>
jospencer@me.com	

Step 3

PLEASE SUMMARIZE YOUR COMPLAINT OR INQUIRY:
I'm opposing the rate increase by Goodman Water requested in docket number W-0500A-10-0382. The Goodman Water Company is already charging an exorbitant amount for their water service based on similar Arizona independent water companies. Eagle Crest homeowners collectively are paying Goodman Water approximately \$744,000 a year or almost \$100 per resident. Goodman Water does not need a 53% rate increase (approximately \$395,000 per year) for water service. In reality, Goodman should be lowering their rate as more residents are being connected to the water system.

Step 4

Please include copies of any documentation, such as bills, that our office would need to provide a response.

Step 5

Print and Mail to: Arizona Corporation Commission
1200 W. Washington St
Phoenix, AZ 85007